



Servizio informativo commerciale e di prenotazione online 24 ore x 7 giorni settimanali INOXCLICK

CONDIZIONI GENERALI DI SERVIZIO

1. **INOXCLICK SERVICE** – By Using INOX CLIK, you accept the condition of the following contract. All the other terms that could be entered by the customer have no validity. All the orders will be considered valid for the supplier. By using INOX CLIK the customer undertakes all the obligations of the contract.
2. **EXPIRE DATE** – The following contract has yearly validity with due date 31st of December, every year. The contract is automatically renewed and can be solved in every moment with a written communication..
3. **ACCESS DETAILS** – Access details to INOX CLICK will be given to the customer. These codes are strictly reserved and can't be transferred to other people. The customer is responsible for the all the operation on the information service and the goods reservation. According to the "Privacy" laws and standard, the customer is responsible for the privacy of the information that gets by using INOX CLICK and that can't be divulged to other people.
4. **DELIVERY TERMS** – For the delivery terms the customer has to refer to the INCOTERMS 2010. All the goods are shipped at the responsibility of the customer, even if sold with CPT terms.
5. **DELIVERY DATE** – The time for the packaging and the delivery date are included in the order confirmation and they must be counted in working days. These dated are only indicative and they don't grantee the delivery. All the delivery dates have to be considered valid if there aren't other problem during the packaging. Delays don't give possibility to the customer to delete the order or to change the contract.
6. **UNCOFORMITY** – All the claims for the unconformities of the material have to be communicate within 8 days from the receiving of the material, that must be kept at our disposal for all the verifications. If the claims is valid, our obligation is only to replace the material, after that the claimed material has been returned. In the meantime the goods don't have to be subjected to modification in the form or substance.
7. It's completely excluded that the customer will ask the substitution of the contract or a price reduction and, moreover, money refund for damages or costs are not allowed. No claims can be valid, even during a legal proceeding, if the invoice involved in the claims has not been paid.
8. **RETURNED GOODS** – INOX LAGHI doesn't accept back any goods, if not with written authorization, and only if not machined.
9. **PAYMENTS** – Payments must be done within the agreed terms of payment. Moratory interest will be added for any delay of the invoice payment, equal to the 2%.
10. **PRICES** – Prices are valid for an EX-W delivery. Any verified surcharge that comes from the market situation, will be added to the quotation. Transport, package, analysis and certificates will be invoiced with their price.
11. **WARRANTY** – All the goods, that correspond to the details specified in the order confirmation and to all the other terms of sales, are guaranteed by our company. Our company doesn't take any responsibility, if not agreed and written before, once the material has been used for the application or for any other modification by the customer. All the needed certification must be requested during the order or, in any case, not later than 10 days.
12. **PURCHASING TERMS** – Customer purchasing terms are valid only if they match with INOX LAGHI general terms of sales and only if accepted by INOX LAGHI.
13. **VAT** – VAT is applied according to the existing law, when the invoice is issued.
14. **FORO COMPETENTE** – Foro competente ed esplicitamente accettato dal compratore per ogni controversia relativa all'applicazione, interpretazione, esecuzione del presente contratto è, in via esclusiva, il foro di Busto Arsizio (VA).

Date

Firma per accettazione
